



U. S. Department of the Interior Indian Affairs

Office of Information Management Technology

We are excited to announce the launch of the K-12 Student Support Help Desk!

Do your students have questions or issues accessing distance learning? Need technical help with their devices? Having trouble with software programs?

Students/Parents/Caregivers can now contact the K-12 Student Support Help Desk, Monday – Friday, 9:00AM - 10:00PM ET. They can email questions and concerns to DLhelp@customms.com or submit them to <https://biesupport.customms.com>. The

Student Support Help Desk can also be reached at 1-866-552-0487.

This service is provided to assist K-12 students only. If employees need IT related support, please continue to contact the Indian Affairs Service Center at 866.703.7100